



## **HOTEL GUIDE**

### **Reception & Guest Services**

- Reception open 16 hours daily
- 24-hour telephone service
- Express check-out service
- Wake-up call service

### **Luggage Services**

- Luggage handling service
- Luggage storage service in a secure, designated area

### **Internet & Business Services**

- Free Wi-Fi internet access
- Shared computer
- Printing, photocopying and scanning services
- Laptop and/or tablet available upon request
- Business Center with shared printer
- Library

### **Breakfast**

- Breakfast served for more than three (3) hours
- In-room breakfast service available
- Early breakfast service available
- Take-away breakfast or meals available in special packaging

### **Dining & Room Service**

- 16-hour Room Service
- Restaurant
- Café – Bar

## **Pool & Outdoor Facilities**

- Swimming pool
- Pool Bar
- Pool towel service

## **In-Room Amenities**

- Pillow menu
- Baby cot available upon request
- Branded personal care amenities
- Hairdryer
- Bathrobe
- In-room safe
- Espresso coffee machine
- Electric kettle with coffee and tea selection
- Scale

## **Housekeeping & Laundry Services**

- Laundry, dry cleaning and ironing services
- Daily cleaning of public areas
- Daily room cleaning
- Daily change of bathroom linen
- Bed linen change every two (2) days
- Evening turndown service, including:
  - Towel replacement
  - Removal of bed cover
  - Emptying of waste bins
- Towel change available upon request